The information contained in this report was submitted pursuant to 49 CFR §573

Part 573 Safety Recall Report

Manufacturer Name :Mercedes-Benz USA, LLCSubmission Date :MAY 20, 2022NHTSA Recall No. :22V-365Manufacturer Recall No. :NR

Manufacturer Information :

Manufacturer Name :Mercedes-Benz USA, LLCAddress :13470 International ParkwayJacksonville FL 32218327-496-3691

Vehicle Information :

Vehicle 1:	2020-2021 Me	rcedes-Ben	z AMG A35	
Vehicle Type :	LIGHT VEHICL	ES		
Body Style :	4-DOOR			
Power Train :	GAS			
Descriptive Information :	The recall population of the second s	ulation was ng producti		the vehicles with the affected le of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016 -	FEB 18, 20	22	
VIN Range 1:	Begin :	NR	End: NR	□ Not sequential
	2019-2021 Me		z AMG C63	
Body Style : Power Train :	GAS			
Body Style : Power Train :	2-DOOR GAS Mercedes-Benz The recall popu SIM profile using	z 2019-202 ulation was ng producti		the vehicles with the affected le of the recall population have
Body Style : Power Train :	2-DOOR GAS Mercedes-Benz The recall popu SIM profile using the communication	z 2019-202 ulation was ng producti ation modul	determined by identifying on records. Vehicles outsid e's SIM card software acco	the vehicles with the affected le of the recall population have



Number of potentially involved : 234,862 Estimated percentage with defect : 100 %

Population :

Vehicle 3:	2017-2021 Mere	cedes-Benz CLA	250		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall popul SIM profile using	ation was deter g production ree	mined cords. V	5403 vehicles by identifying the vehicles vehicles outside of the reca software according to spec	ll population have
Production Dates :	AUG 05, 2016 - F	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 4:	2020-2021 Merc	cedes-Benz AM(G CLA35	5	
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall popul SIM profile using	ation was deter g production ree	mined cords. V	lass 85 vehicles. by identifying the vehicles rehicles outside of the reca software according to spec	ll population have
Production Dates :	AUG 05, 2016 - F	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequential
Vehicle 5:	2019-2021 Mero	cedes-Benz A22	0		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall popul SIM profile using	ation was deter g production ree	mined cords. V	53 vehicles by identifying the vehicles 'ehicles outside of the reca software according to spec	ll population have
	AUG 05, 2016 - H	FEB 18, 2022 NR	End :		Not sequential
VIN Range 1 :					

Vohielo 6.	2017-2021 N	Jarcados-Ban	z (300		
			20300		
Vehicle Type : Body Style :		LES			
Power Train :					
Descriptive Information :	The recall po SIM profile u	pulation was sing production	determined on records. V	by identifying t Vehicles outside	the vehicles with the affected e of the recall population have rding to specifications.
Production Dates :	AUG 05, 201	6 - FEB 18, 20	22		
VIN Range 1:		NR	End :	NR	☐ Not sequential
Vehicle 7:	2019-2021 N	Aercedes-Benz	z AMG C43		
Vehicle Type :	LIGHT VEHIC	CLES			
Body Style :	2-DOOR				
Power Train :	GAS				
Descriptive Information :					
					the vehicles with the affected
	-	0.			e of the recall population have rding to specifications.
Production Dates :				Software accor	
VIN Range 1:		NR	End :	NR	Not sequential
<u> </u>	0	(
	2019-2021 N		Z AMG ULA43	0	
Vehicle Type : Rody Style :		LES			
Body Style : Power Train :					
		30200000000000000000000000000000000000		loca 941 vahia	lag
Descriptive Information :					ies. the vehicles with the affected
					e of the recall population have
	-	0.			rding to specifications.
Production Dates :	AUG 05, 201	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 9:	2019-2022 N	Aercedes-Ben	z CLS450		
Vehicle Type :	LIGHT VEHIO	CLES			
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall po SIM profile u	pulation was sing production	determined on records. V	by identifying t Vehicles outside	the vehicles with the affected e of the recall population have rding to specifications.
Production Dates :					
VIN Range 1:		NR	End :	ND	Not sequential

Vohielo 10 ·	2019-2021 M	lorcodos-Bon	7 AMC CI S59	2	
			Z AIVIG ULDJU)	
Body Style :	LIGHT VEHIC	LEO			
Power Train :					
				N 150	
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	teles. g the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 11:	2020-2021 M	lercedes-Ben	z E350		
Vehicle Type :	LIGHT VEHIC	LES			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	g the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 12:	2019-2019 M	lercedes-Ben	z E300		
Vehicle Type :	LIGHT VEHIC	LES			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsic	g the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 13:	2019-2021 M	lercedes-Ben	z E450		
• •	LIGHT VEHIC	LES			
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	g the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
i i ouuction Dutes.					

Descriptive Information :		enz 2019-202	1 AMG E-Clas	ss 295 vehicle	s.
Body Style : Power Train :					
Vehicle Type : Rody Style		CLES			
	2019-2021 N		z AMG E63		
Production Dates : VIN Range 1 :		6 - FEB 18, 20 NR	22 End :	NR	Not sequential
	-	01			de of the recall population have ording to specifications.
r · · · · · · · · · · · · · · · · · · ·	The recall po	pulation was	determined	by identifying	g the vehicles with the affected
Descriptive Information :		enz 2019-202	1 AMG E-Cla	ss 177 vehicle	es.
Power Train :					
Vehicle Type : Body Style :		LES			
	2019-2021 N		z AMG E53		
, , , , , , , , , , , , , , , , , , ,	0				
Production Dates : VIN Range 1 :		6 - FEB 18, 20 NR	ZZ End :	NR	☐ Not sequential
	the communi	ication modul	e's SIM card		ording to specifications.
					g the vehicles with the affected de of the recall population have
Descriptive Information :					
Power Train :					
Body Style :					
Vehicle Type :	LIGHT VEHIC	CLES			
Vehicle 15:	2018-2021 N	lercedes-Ben	z GLC300		
VIN Range 1:	Begin :	NR	End :	NK	☐ Not sequential
Production Dates :					
					de of the recall population have ording to specifications.
Descriptive mormation.					the vehicles with the affected
Descriptive Information :		mz 2010 202		loce 179 voh	ialas
Body Style : Power Train :					
Vehicle Type :		CLES			
venicie 14.	2019-2021 N	lercedes-Ben	z AMG GLA4	5	

Vehicle 18.	2019-2021	Mercedes-Ben	z 6550	
Vehicle Type :			2 6330	
• •		ICLE5		
Body Style : Power Train :				
		0010 000		
Descriptive Information :	The recall p SIM profile	opulation was using producti	determined by identifyin	g the vehicles with the affected ide of the recall population have cording to specifications.
Production Dates :	AUG 05, 201	l 6 - FEB 18, 20	22	
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequential
Vehicle 19:	2019-2021	Mercedes-Ben	z AMG G63	
Vehicle Type :	LIGHT VEHI	ICLES		
Body Style :				
Power Train :	GAS			
Descriptive Information :	The recall p SIM profile	opulation was using producti	determined by identifyin	g the vehicles with the affected ide of the recall population have
Production Dates :	AUG 05, 201	l6 - FEB 18, 20	22	
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequential
Vehicle 20:	2017-2021	Mercedes-Ben	z GLA250	
Vehicle Type :	LIGHT VEHI	ICLES		
Body Style :				
Power Train :	GAS			
Descriptive Information :	The recall p SIM profile	opulation was using producti	determined by identifyin	g the vehicles with the affected ide of the recall population have
Production Dates :	AUG 05, 201	l 6 - FEB 18, 20	22	
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequential
Vehicle 21:	2021-2021	Mercedes-Ben	z AMG GLA35	
Vehicle Type :	LIGHT VEHI	ICLES		
Body Style :	SUV			
Power Train :	GAS			
Descriptive Information :	The recall p SIM profile	opulation was using producti	determined by identifyin	g the vehicles with the affected ide of the recall population have cording to specifications.
Production Dates :	AUG 05, 201	l 6 - FEB 18, 20	22	
	•	NR	End: NR	Not sequential

Vehicle 22 : Vehicle Type :	2020-2021 M LIGHT VEHIO		z GLB250		
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall po SIM profile u	pulation was sing production	determined on records. V	by identifying t /ehicles outside	he vehicles with the affected e of the recall population have ding to specifications.
Production Dates :	AUG 05, 2010	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 23 : Vehicle Type : Body Style : Power Train :	SUV		z AMG GLB3	5	
Descriptive Information :	The recall po SIM profile u the communi	pulation was sing productio ication modul	determined on records. V e's SIM card	by identifying t /ehicles outside	he vehicles with the affected e of the recall population have ding to specifications.
Production Dates :					
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 24 :	2018-2021 M	lercedes-Benz	z AMG GLS63	3	
Vehicle Type :		CLES			
Body Style :					
Power Train :					
Descriptive Information :	The recall po SIM profile u	pulation was sing producti	determined on records. V	by identifying t /ehicles outside	he vehicles with the affected e of the recall population have ding to specifications.
Production Dates :	AUG 05, 2010	6 - FEB 18, 202	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential

Vehicle 25 :	2019-2019 M	lercedes-Ben	z GLE400		
Vehicle Type :					
Body Style :					
Power Train :					
Descriptive Information :		nz 2019 CI F	-Class 5636	vehicles	
bescriptive mormation.	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	□ Not sequential
Vehicle 26:	2019-2020 M	lercedes-Ben	z GLC350		
Vehicle Type :	LIGHT VEHIC	LES			
Body Style :	SUV				
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	□ Not sequential
Vehicle 27:	2019-2021 M	lercedes-Ben	z AMG GLC4:	3	
Vehicle Type :	LIGHT VEHIC	LES			
Body Style :	SUV				
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	hicles. g the vehicles with the affected de of the recall population have ording to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 28:	2019-2021 M	lercedes-Ben	z AMG GLC63	3	
Vehicle Type :		LES			
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile us	pulation was sing producti	determined on records. V	by identifying /ehicles outsio	chicles. If the vehicles with the affected the of the recall population have prding to specifications.
Production Dates :	AUG 05, 2016	6 - FEB 18, 20	22		
			End :		Not sequential

Vehicle Type : Body Style :	2013-2021 Me	rcedes-Benz AM	G GT		
	LIGHT VEHICL	ES			
Doug Digit .	2-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall popu SIM profile usin	ulation was deteng production re	rmined k ecords. V	iss 132 vehicles by identifying the vehicles ehicles outside of the reca software according to spe	all population have
Production Dates :	AUG 05, 2016 -	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	□ Not sequential
Vehicle 30:	2018-2022 Me	rcedes-Benz GL	E350		
Vehicle Type :	LIGHT VEHICL	ES			
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall popu SIM profile usin	ulation was dete ng production re	rmined b ecords. V	10634 vehicles. by identifying the vehicles ehicles outside of the reca software according to spe	all population have
Production Dates :	AUG 05, 2016 -	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequentia
Vehicle 31 :	2019-2019 Me	rcedes-Benz AM	G GLE43		
Vehicle Type :	LIGHT VEHICL	ES			
Body Style :	SUV				
Power Train :	GAS				
Descriptive Information :	The recall popu SIM profile usin	ulation was deteng production re	rmined k ecords. V	099 vehicles. by identifying the vehicles ehicles outside of the reca software according to spe	all population have
Production Dates :	AUG 05, 2016 -	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequential

Vehicle 32 :	2020-2022 Me	ercedes-Benz GI	.E450		
Vehicle Type :	LIGHT VEHICL	.ES			
Body Style :	SUV				
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile usi	ulation was det ing production i	ermined ecords. V	1802 vehicles. by identifying the vehic Vehicles outside of the re software according to s	ecall population have
Production Dates :	AUG 05, 2016	- FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	□ Not sequential
Vehicle 33 :	2021-2021 Me	ercedes-Benz Al	MG GTBS		
• •	LIGHT VEHICL	LES			
Body Style :					
Power Train :					
Descriptive Information :	The recall pop SIM profile usi	ulation was det ing production i	ermined ecords. V	by identifying the vehic Vehicles outside of the re software according to s	ecall population have
Production Dates :	AUG 05, 2016	- FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	□ Not sequential
Vehicle 34 :	2019-2021 Me	ercedes-Benz Al	MG GLE6	3	
Vehicle Type :	LIGHT VEHICL	LES			
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall pop SIM profile usi	ulation was det ing production 1	ermined ecords. V	Class 1446 vehicles. by identifying the vehic Vehicles outside of the re software according to s	ecall population have
	AUG 05, 2016	- FEB 18, 2022			
Production Dates :	Begin :	NR	End :	ND	Not sequential

Vehicle 35 :	2019-2021 Mer	cedes-Benz AM	G GTA		
	LIGHT VEHICLE		uum		
Body Style :					
Power Train :					
Descriptive Information :	The recall popul SIM profile usin	lation was deter g production re	rmined cords. V	ass 189 vehicles by identifying the vehicles /ehicles outside of the reca software according to spe	ll population have
Production Dates :	AUG 05, 2016 - I	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequential
	GAS Mercedes-Benz The recall popul SIM profile usin	S 2021-2022 AM lation was deter g production re	IG GLE-(rmined cords. V	Class 1079 vehicles. by identifying the vehicles /ehicles outside of the reca	ll population have
Draduction Datas			IM card	software according to spe	cifications.
Production Dates : VIN Range 1 :		NR	End :	NP	Not sequential
viiv kunge 11.	Degin :		Liiu .		
Vehicle 37:	2019-2020 Mer	cedes-Benz AM	G GTC		
Vehicle Type :	LIGHT VEHICLE	S			
Body Style :					
Power Train :					
Descriptive Information :	The recall popul SIM profile usin	lation was deter g production re	rmined cords. V	ass 192 vehicles by identifying the vehicles /ehicles outside of the reca software according to spe	ll population have
Production Dates :	AUG 05, 2016 - I	FEB 18, 2022			
	Begin :	NR	End :	NR	Not sequential

	The recall po SIM profile u the commun s : AUG 05, 201	pulation was o sing productio ication module	determined on records. V e's SIM card	by identifying /ehicles outsic	les g the vehicles with the affected de of the recall population have prding to specifications.
VIN Range Vehicle 3 Vehicle Typ	1 : Begin :		22		
Vehicle 3 Vehicle Typ	0	NR			
Vehicle Typ	9: 2020-2021 M		End :	NR	☐ Not sequential
Power Trai			GLE580		
Descriptive Informatio	The recall po SIM profile u	pulation was o sing production	letermined on records. V	by identifying /ehicles outsic	the vehicles with the affected de of the recall population have ording to specifications.
Production Date	s: AUG 05, 201	6 - FEB 18, 202			
VIN Range	1 : Begin :	NR	End :	NR	☐ Not sequential
Vehicle Typ	0: 2019-2020 M e: LIGHT VEHIO e: 2-DOOR n: GAS		AMG GTR		
Descriptive Informatio	The recall po SIM profile u	pulation was o sing production	determined on records. V	by identifying /ehicles outsic	les g the vehicles with the affected de of the recall population have ording to specifications.
Production Date	s: AUG 05, 201	6 - FEB 18, 202	22		
VIN Range	1 : Begin :	NR	End :	NR	☐ Not sequential

Body Style : Power Train :					
Descriptive Information :	Mercedes-Ben The recall pop SIM profile us	oulation was det ing production i	ermined by records. Veh	hicles identifying the vehicl icles outside of the re ftware according to s	ecall population have
Production Dates :	AUG 05, 2016	- FEB 18, 2022			
VIN Range 1:	Begin :	NR	End: N	R	□ Not sequential
	LIGHT VEHICI 4-DOOR	ercedes-Benz S4 LES	50		
Descriptive Information :	The recall pop SIM profile us	oulation was det ing production i	ermined by records. Veh	ehicles identifying the vehicl icles outside of the re ftware according to s	ecall population have
Production Dates :					
VIN Range 1:	Begin :	NR	End: N	R	☐ Not sequential
	LIGHT VEHICI SUV	ercedes-Benz GI LES	_S450		
Descriptive Information :	The recall pop SIM profile us	oulation was det ing production i	ermined by records. Veh	530 vehicles. identifying the vehicl icles outside of the re ftware according to s	ecall population have
Production Dates :				D	
VIN Range 1:	Begin :	NR	End: N	R	☐ Not sequential

vennere II.	2019-2019 Merc	edes-Benz GLS	550		
Vehicle Type :	LIGHT VEHICLES		000		
Body Style :					
Power Train :					
Descriptive Information :	Mercedes-Benz	2019 GLS-Clas	s 2148	vehicles	
2.550.190.101.1101.1101.1101.1	The recall popula SIM profile using	ation was deter g production re	mined cords. V	by identifying the vehicles /ehicles outside of the reca software according to spec	ll population have
Production Dates :	AUG 05, 2016 - F	EB 18, 2022			
VIN Range 1:	Begin :	NR	End:	NR	□ Not sequential
Vehicle 45 :	2021-2021 Merc	cedes-Benz S50	0		
Vehicle Type :	LIGHT VEHICLES	S			
Body Style :					
Power Train :	GAS				
Descriptive Information :					
	SIM profile using	g production re	cords. V	by identifying the vehicles /ehicles outside of the reca software according to spec	ll population have
Production Dates :	AUG 05, 2016 - F	EB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequential
Vehicle 46:	2019-2020 Merc	cedes-Benz S56	0		
Vehicle Type :	LIGHT VEHICLES	S			
Body Style :	4-DOOR				
Power Train :	GAS				
Descriptive Information :	The recall popula SIM profile using	ation was deter g production re	mined cords. V	'9 vehicles by identifying the vehicles /ehicles outside of the reca software according to spec	ll population have
Production Dates :	AUG 05, 2016 - F	EB 18, 2022			
	Begin :	NR	End :	NR	Not sequential

Vehicle 47	2021-2021 M	ercedes-Benz S	580	
Vehicle Type :			000	
Body Style :				
Power Train :				
Descriptive Information :	The recall pop SIM profile us	oulation was de sing production	termined by identifyi records. Vehicles out	ng the vehicles with the affected side of the recall population have ccording to specifications.
Production Dates :	AUG 05, 2016	- FEB 18, 2022		
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequential
Vehicle 48 : Vehicle Type : Body Style : Power Train :	LIGHT VEHIC SUV	ercedes-Benz G LES	LS580	
Descriptive Information :	The recall pop SIM profile us	oulation was de sing production	termined by identifyi records. Vehicles out	es. ng the vehicles with the affected side of the recall population have ecording to specifications.
Production Dates :	AUG 05, 2016	- FEB 18, 2022		
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequential
Vehicle 49 : Vehicle Type : Body Style : Power Train : Descriptive Information :	LIGHT VEHIC 2-DOOR GAS Mercedes-Ber	nz 2019-2021 A	MG S-Class 213 vehic	
	SIM profile us	ing production	records. Vehicles out	ng the vehicles with the affected side of the recall population have ccording to specifications.
Production Dates :	AUG 05, 2016	- FEB 18, 2022		
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequential

Vehicle 50:	2021-2021 Merc	edes-Benz GLS	600		
Vehicle Type :	LIGHT VEHICLES	S			
Body Style :	SUV				
Power Train :	GAS				
Descriptive Information :	The recall popula SIM profile using	ation was deter g production ree	mined cords. V	chicles. by identifying the vehicles /ehicles outside of the reca software according to spe	Ill population have
Production Dates :	AUG 05, 2016 - F	EB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequential
Vehicle 51:	2019-2020 Merc	edes-Benz S65	0		
Vehicle Type :	LIGHT VEHICLES	S			
Body Style :					
Power Train :					
Descriptive Information :	The recall popula SIM profile using	ation was deter g production ree	mined cords. V	by identifying the vehicles Vehicles outside of the reca software according to spe	all population have
Production Dates :	AUG 05, 2016 - F	EB 18, 2022			
VIN Range 1:	Begin :	NR	End :	NR	Not sequential
Vehicle Type : Body Style :			G S65		
Power Train :					
Descriptive Information :	The recall popula SIM profile using	ation was deter g production ree	mined cords. V	is 24 vehicles by identifying the vehicles /ehicles outside of the reca software according to spe	Ill population have
		EB 18, 2022			
Production Dates :	AUG 05, 2016 - F			NR	

	2019-2020 M LIGHT VEHIC 2-DOOR		SL450		
Power Train :					
Descriptive Information :	The recall pop SIM profile us	oulation was o ing productio	letermined on records. V	by identifying /ehicles outsid	the vehicles with the affected le of the recall population have rding to specifications.
Production Dates :	AUG 05, 2016	- FEB 18, 202	2		
VIN Range 1:	Begin :	NR	End :	NR	Not sequentia
			SL550		
Descriptive Information :	The recall pop SIM profile us	oulation was o sing productio	letermined on records. V	by identifying Vehicles outsid	the vehicles with the affected le of the recall population have rding to specifications.
Production Dates :	AUG 05, 2016	- FEB 18, 202	2		
VIN Range 1:	Begin :	NR	End :	NR	Not sequentia
			AMG SL63		
Descriptive Information :	The recall pop SIM profile us	oulation was o sing productio	letermined on records. V	by identifying /ehicles outsid	the vehicles with the affected le of the recall population have rding to specifications.
Production Dates :	AUG 05, 2016	- FEB 18, 202	2		
VIN Range 1:	Begin :	NR	End :	NR	Not sequentia

Vehicle 56:	2019-2020 Mer	cedes-Benz SLC	2300		
• •	LIGHT VEHICLE	ES			
Body Style :					
Power Train :		2010 2020 51 0		59h:.l	
Descriptive Information :	The recall popu SIM profile usin	lation was deten g production re	rmined by ecords. Ve	y identifying the vehicles hicles outside of the reca oftware according to spec	ll population have
Production Dates :	AUG 05, 2016 -]	FEB 18, 2022			
VIN Range 1:	Begin :	NR	End: N	NR	☐ Not sequentia
Vehicle 57:	2019-2020 Mer	cedes-Benz AM	G SLC43		
Vehicle Type :	LIGHT VEHICLE	ËS			
Body Style :					
Power Train :	GAS				
Descriptive Information :	The recall popu SIM profile usin	lation was deten g production re	rmined by ecords. Ve	ss 834 vehicles y identifying the vehicles hicles outside of the reca oftware according to spec	ll population have
Production Dates : VIN Range 1 :		FEB 18, 2022 NR	End: N	١R	Not sequentia
Vehicle 58 :	2019-2021 Mer	cedes-Benz AM	G E53		
	LIGHT VEHICLE	ËS			
Body Style :					
Power Train :		0040 0004 11		4774 1.1	
Descriptive Information :	The recall popu SIM profile usin	lation was deten g production re	rmined by ecords. Ve	y identifying the vehicles hicles outside of the reca oftware according to spec	ll population have
Production Dates :	AUG 05, 2016 -]	FEB 18, 2022			
VIN Dongo 1 .	Begin :	NR	End: N	NR	Not sequentia

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Vehicle 50 · 90	19-2021 Mercedes-Ben	Z AMG GT			
Vehicle Type : LI					
Body Style : 4-1					
Power Train : GA					
SII the	e recall population was A profile using producti	determined by identifying ion records. Vehicles outsid le's SIM card software acco	the vehicles with the affected e of the recall population have		
VIN Range 1: Beg	in : NR	End: NR	☐ Not sequential		
Description of Defect : Description of the Defect :		MBAG"), the manufacturer o	of Mercedes-Benz vehicles, ') 2017-2022 CLA-Class, GLA-		
	Class, GLE-/GLS-Class, Class, SL-Class, , GLC-C Coupe, GLB-Class G-Cla (117, 118, 156, 166, 16 253, 257, 290, 292, 29	SLC-Class, A-Class, AMG GT class, CLS-Class , AMG GT 4- ass vehicles 67, 172, 177, 190, 205, 213,	-Class, C-Class, E-Class, S-		
FMVSS 1 : FMVSS 2 :	NR NR				
Description of the Safety Risk :	connection with a most the automatic eCall fur may preclude or delay	oile phone network. In this o	case, the manual as well as le. Therefore, the condition esponders. This might		
-	Due to an interaction between a SIM card security mechanism and the affected SIM profile, the SIM card software might inadvertently become disabled.				
Identification of Any Warning that can Occur :		eive a warning due to the n	ature of the failure		
Involved Components :					
Component Name 1 : S	W communication mod	ule			
Component Description : S	W communication mod	ule			
Component Part Number : A	2139023009				

Component Name 2 :	SW communication module
•	SW communication module
Component Part Number :	
r	
	SW communication module
	SW communication module
Component Part Number :	A2139024122
Component Name 4 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229027413
Component Name 5:	SW communication module
Component Description :	SW communication module
Component Part Number :	A1779021200
Component Name 6:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229027712
Component Name 7:	SW communication module
1	SW communication module
Component Part Number :	
•	
Component Name 8 ·	SW communication module
-	SW communication module
Component Part Number :	
ponone i ul e reamber i	

Component Name 9:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479026100
Component Name 10:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479026600
Component Name 11:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229022118
Component Name 12 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A1779024806
Component Name 13:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229027218
Component Name 14:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479029901
Component Name 15 :	SW communication module
Component Description :	SW communication module
	A2229026619

Component Name 16 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229026719
Component Name 17:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479026702
Component Name 18:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479028701
Component Name 19:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229027718
-	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479021903
Common of New Of	
•	SW communication module
	SW communication module
Component Part Number :	AZZZ90Z9819
Component Name 22 :	SW communication module
•	SW communication module
Component Descrimination	

Component Name 23 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479027803
Component Name 24 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479029301
Component Name 25 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479022704
Component Name 26 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229029020
Component Name 27 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229029220
	SW communication module
	SW communication module
Component Part Number :	A2479021108
Component Name 20	SW communication module
•	SW communication module
	SW communication module
Component Part Number :	A4449041041

Component Name 30 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479020809
Component Name 31 :	SW communication module
•	SW communication module
Component Part Number :	
Component Name 22.	SW communication module
-	SW communication module
	SW communication module
Component Part Number :	A2229022621
Component Name 33 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2479023512
Component Name 34 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2229024021
Component Name 35 :	SW communication module
1	SW communication module
Component Part Number :	A&4730&0313
Component Name 36 :	SW communication module
Component Description :	SW communication module
-	A2239027800

Component Name 37 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239023307
Component Name 38 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239026409
Component Name 39 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239028410
Component Name 40:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239022516
Component Name 41 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239021917
Component Name 42 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239020419
Component Name 43:	SW communication module
Component Description :	SW communication module
1 1	A2239020719

-	SW communication module SW communication module A2239022725 SW communication module
	A2239022725
Component Part Number :	
	SW communication module
	SW communication module
Component Name 45 :	
Component Description :	SW communication module
Component Part Number :	A2239020010
Component Name 46 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239024719
Component Name 47:	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239027004
Component Name 48 :	SW communication module
Component Description :	SW communication module
Component Part Number :	A2239027407
1	SW communication module
• •	SW communication module
Component Part Number :	A2479021803

Supplier Identification :

Component Manufacturer

Name :IDEMIA SASAddress :2 Place Samuel de Champlain

Courbevoie Foreign States 92400

Country: France

Chronology :

In February 2020, MBAG received a first isolated field complaint (outside US) regarding a disabled SIM card, in which the customer experienced issues with the Mercedes Me Connect functions. With the receipt of additional field complaints in the following months an investigation was launched together with the supplier of the communication module. In September 2020, the sub supplier of the SIM card was able to confirm that a triggered security mechanism was the root cause of the disabled SIM cards. Following this, the investigation focused on identifying what triggered the security mechanism. From May 2021, the SIM Card supplier focused on SIM cards for North America with a specific SIM software and performed extensive tests. In September 2021, the supplier was able to narrow down the root cause to the behavior of a specific SIM software based on tests and field data. In the following month, the root cause was confirmed and an extensive analysis regarding potential effects was initiated and performed until February 2022. In March 2022, MBAG identified potentially affected vehicles with the affected SIM software.

On May 13, 2022, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

MBAG is currently aware of 191 field reports in the US that are related to this issue that were received from May 6, 2020 to May 16, 2022

MBAG has not received any reports of crashes, injuries, or property damage, associated with this issue.

Description of Remedy :

Description of Remedy Program :	: The supplier of the SIM card will update the SIM software of the communication modules on the affected vehicles. This update is planned to be performed over-the-air ("OTA"). If the over-the-air update cannot be successfully completed, the customer will be notified and advised to visit an authorized dealer to have the update performed.		
	pre-notice reimbursement to	1 (e), MBUSA plans to provide notice about owners since the involved vehicles would ject to the condition described.	
How Remedy Component Differs	s The communication module's SIM card software		
from Recalled Component :			
1	SW communication module	A2139023009	
	SW communication module	A2139026917	
	SW communication module	A2139024122	
	SW communication module	A2229027413	
	SW communication module	A1779021200	
	SW communication module	A2229027712	
The information contained in this report was submitted pursuant to 49 CFR §573			

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	SW communication module	A2229023217
	SW communication module	A2229026318
	SW communication module	A2479026100
	SW communication module	A2479026600
	SW communication module	A2229022118
	SW communication module	A1779024806
	SW communication module	A2229027218
	SW communication module	A2479029901
	SW communication module	A2229026619
	SW communication module	A2229026719
	SW communication module	A2479026702
	SW communication module	A2479028701
	SW communication module	A2229027718
	SW communication module	A2479021803
	SW communication module	A2479021903
	SW communication module	A2229029819
	SW communication module	A2479025603
	SW communication module	A2479027803
	SW communication module	A2479029301
	SW communication module	A2479022704
	SW communication module	A2229029020
	SW communication module	A2229029220
	SW communication module	A2479021108
	SW communication module	A2229021021
	SW communication module	A2479020809
	SW communication module	A2479025009
	SW communication module	A2229022621
	SW communication module	A2479023512
	SW communication module	A2229024021
	SW communication module	A2479026513
	SW communication module	A2239027800
	SW communication module	A2239023307
	SW communication module	A2239026409
	SW communication module	A2239028410
	SW communication module	A2239022516
	SW communication module	A2239021917
	SW communication module	A2239020419
	SW communication module	A2239020719
	SW communication module	A2239022725
	SW communication module	A2239020010
	SW communication module	A2239024719
	SW communication module	A2239027004
	SW communication module	A2239027407
low/When Recall Condition	A change in the SIM profile at	our supplier ensures that this issue can

Identify How/When Recall Condition
was Corrected in Production :A change in the SIM profile at our supplier ensures that this issue can no
longer occur from February 21, 2022 onwards.

Recall Schedule :

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Description of Recall Schedule :	Dealers will be notified of the pending voluntary recall campaign on May 27, 2022.Owners will be notified of the voluntary recall campaign before July 19, 2022 A copy of all communications will be provided when available.
Planned Dealer Notification Date :	MAY 27, 2022 - NR
Planned Owner Notification Date :	JUL 19, 2022 - NR

* NR - Not Reported