The information contained in this report was submitted pursuant to 49 CFR §573

Part 573 Safety Recall Report

Manufacturer Name :Mercedes-Benz USA, LLCSubmission Date :MAY 20, 2022NHTSA Recall No. :22V-365Manufacturer Recall No. :NR

Manufacturer Information :

Manufacturer Name :Mercedes-Benz USA, LLCAddress :13470 International ParkwayJacksonville FL 32218327-496-3691

Vehicle Information :

| Vehicle 1: | 2020-2021 Me | rcedes-Ben | z AMG A35 | |
|-------------------------------|--|---|--|---|
| Vehicle Type : | LIGHT VEHICL | ES | | |
| Body Style : | 4-DOOR | | | |
| Power Train : | GAS | | | |
| Descriptive Information : | The recall population of the second s | ulation was ng producti | | the vehicles with the affected le of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 - | FEB 18, 20 | 22 | |
| VIN Range 1: | Begin : | NR | End: NR | □ Not sequential |
| | 2019-2021 Me | | z AMG C63 | |
| Body Style : Power Train : | GAS | | | |
| Body Style : Power Train : | 2-DOOR GAS Mercedes-Benz The recall popu SIM profile using | z 2019-202 ulation was ng producti | | the vehicles with the affected le of the recall population have |
| Body Style : Power Train : | 2-DOOR GAS Mercedes-Benz The recall popu SIM profile using the communication | z 2019-202 ulation was ng producti ation modul | determined by identifying on records. Vehicles outsid e's SIM card software acco | the vehicles with the affected le of the recall population have |



Number of potentially involved : 234,862 Estimated percentage with defect : 100 %

Population :

| Vehicle 3: | 2017-2021 Mere | cedes-Benz CLA | 250 | | |
|---------------------------|------------------------------------|-------------------------------------|-------------------|--|--------------------|
| Vehicle Type : | LIGHT VEHICLE | S | | | |
| Body Style : | 4-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popul SIM profile using | ation was deter g production ree | mined cords. V | 5403 vehicles by identifying the vehicles vehicles outside of the reca software according to spec | ll population have |
| Production Dates : | AUG 05, 2016 - F | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 4: | 2020-2021 Merc | cedes-Benz AM(| G CLA35 | 5 | |
| Vehicle Type : | LIGHT VEHICLE | S | | | |
| Body Style : | 4-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popul SIM profile using | ation was deter g production ree | mined cords. V | lass 85 vehicles. by identifying the vehicles rehicles outside of the reca software according to spec | ll population have |
| Production Dates : | AUG 05, 2016 - F | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequential |
| Vehicle 5: | 2019-2021 Mero | cedes-Benz A22 | 0 | | |
| Vehicle Type : | LIGHT VEHICLE | S | | | |
| Body Style : | 4-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popul SIM profile using | ation was deter g production ree | mined cords. V | 53 vehicles by identifying the vehicles 'ehicles outside of the reca software according to spec | ll population have |
| | AUG 05, 2016 - H | FEB 18, 2022 NR | End : | | Not sequential |
| VIN Range 1 : | | | | | |

| Vohielo 6. | 2017-2021 N | Jarcados-Ban | z (300 | | |
|--------------------------------|--------------------------------|--|-----------------------------|--------------------------------------|---|
| | | | 20300 | | |
| Vehicle Type : Body Style : | | LES | | | |
| Power Train : | | | | | |
| | | | | | |
| Descriptive Information : | The recall po SIM profile u | pulation was sing production | determined on records. V | by identifying t Vehicles outside | the vehicles with the affected e of the recall population have rding to specifications. |
| Production Dates : | AUG 05, 201 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | | NR | End : | NR | ☐ Not sequential |
| Vehicle 7: | 2019-2021 N | Aercedes-Benz | z AMG C43 | | |
| Vehicle Type : | LIGHT VEHIC | CLES | | | |
| Body Style : | 2-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | | | | | |
| | | | | | the vehicles with the affected |
| | - | 0. | | | e of the recall population have rding to specifications. |
| Production Dates : | | | | Software accor | |
| VIN Range 1: | | NR | End : | NR | Not sequential |
| <u> </u> | 0 | (| | | |
| | 2019-2021 N | | Z AMG ULA43 | 0 | |
| Vehicle Type : Rody Style : | | LES | | | |
| Body Style : Power Train : | | | | | |
| | | 30200000000000000000000000000000000000 | | loca 941 vahia | lag |
| Descriptive Information : | | | | | ies. the vehicles with the affected |
| | | | | | e of the recall population have |
| | - | 0. | | | rding to specifications. |
| Production Dates : | AUG 05, 201 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 9: | 2019-2022 N | Aercedes-Ben | z CLS450 | | |
| Vehicle Type : | LIGHT VEHIO | CLES | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall po SIM profile u | pulation was sing production | determined on records. V | by identifying t Vehicles outside | the vehicles with the affected e of the recall population have rding to specifications. |
| Production Dates : | | | | | |
| VIN Range 1: | | NR | End : | ND | Not sequential |

| Vohielo 10 · | 2019-2021 M | lorcodos-Bon | 7 AMC CI S59 | 2 | |
|---------------------------|----------------------------------|-------------------------------|-----------------------------|-----------------------------------|---|
| | | | Z AIVIG ULDJU |) | |
| Body Style : | LIGHT VEHIC | LEO | | | |
| Power Train : | | | | | |
| | | | | N 150 | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | teles. g the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 11: | 2020-2021 M | lercedes-Ben | z E350 | | |
| Vehicle Type : | LIGHT VEHIC | LES | | | |
| Body Style : | 4-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | g the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 12: | 2019-2019 M | lercedes-Ben | z E300 | | |
| Vehicle Type : | LIGHT VEHIC | LES | | | |
| Body Style : | 4-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsic | g the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 13: | 2019-2021 M | lercedes-Ben | z E450 | | |
| • • | LIGHT VEHIC | LES | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | g the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| i i ouuction Dutes. | | | | | |

| Descriptive Information : | | enz 2019-202 | 1 AMG E-Clas | ss 295 vehicle | s. |
|---|---------------|----------------------|--------------|----------------|--|
| Body Style : Power Train : | | | | | |
| Vehicle Type : Rody Style | | CLES | | | |
| | 2019-2021 N | | z AMG E63 | | |
| | | | | | |
| Production Dates : VIN Range 1 : | | 6 - FEB 18, 20 NR | 22 End : | NR | Not sequential |
| | - | 01 | | | de of the recall population have ording to specifications. |
| r · · · · · · · · · · · · · · · · · · · | The recall po | pulation was | determined | by identifying | g the vehicles with the affected |
| Descriptive Information : | | enz 2019-202 | 1 AMG E-Cla | ss 177 vehicle | es. |
| Power Train : | | | | | |
| Vehicle Type : Body Style : | | LES | | | |
| | 2019-2021 N | | z AMG E53 | | |
| , , , , , , , , , , , , , , , , , , , | 0 | | | | |
| Production Dates : VIN Range 1 : | | 6 - FEB 18, 20 NR | ZZ End : | NR | ☐ Not sequential |
| | the communi | ication modul | e's SIM card | | ording to specifications. |
| | | | | | g the vehicles with the affected de of the recall population have |
| Descriptive Information : | | | | | |
| Power Train : | | | | | |
| Body Style : | | | | | |
| Vehicle Type : | LIGHT VEHIC | CLES | | | |
| Vehicle 15: | 2018-2021 N | lercedes-Ben | z GLC300 | | |
| VIN Range 1: | Begin : | NR | End : | NK | ☐ Not sequential |
| Production Dates : | | | | | |
| | | | | | de of the recall population have ording to specifications. |
| Descriptive mormation. | | | | | the vehicles with the affected |
| Descriptive Information : | | mz 2010 202 | | loce 179 voh | ialas |
| Body Style : Power Train : | | | | | |
| Vehicle Type : | | CLES | | | |
| venicie 14. | 2019-2021 N | lercedes-Ben | z AMG GLA4 | 5 | |

| Vehicle 18. | 2019-2021 | Mercedes-Ben | z 6550 | |
|-------------------------------|-----------------------------|---------------------------------|--------------------------|---|
| Vehicle Type : | | | 2 6330 | |
| • • | | ICLE5 | | |
| Body Style : Power Train : | | | | |
| | | 0010 000 | | |
| Descriptive Information : | The recall p SIM profile | opulation was using producti | determined by identifyin | g the vehicles with the affected ide of the recall population have cording to specifications. |
| Production Dates : | AUG 05, 201 | l 6 - FEB 18, 20 | 22 | |
| VIN Range 1: | Begin : | NR | End: NR | ☐ Not sequential |
| Vehicle 19: | 2019-2021 | Mercedes-Ben | z AMG G63 | |
| Vehicle Type : | LIGHT VEHI | ICLES | | |
| Body Style : | | | | |
| Power Train : | GAS | | | |
| Descriptive Information : | The recall p SIM profile | opulation was using producti | determined by identifyin | g the vehicles with the affected ide of the recall population have |
| Production Dates : | AUG 05, 201 | l6 - FEB 18, 20 | 22 | |
| VIN Range 1: | Begin : | NR | End: NR | ☐ Not sequential |
| Vehicle 20: | 2017-2021 | Mercedes-Ben | z GLA250 | |
| Vehicle Type : | LIGHT VEHI | ICLES | | |
| Body Style : | | | | |
| Power Train : | GAS | | | |
| Descriptive Information : | The recall p SIM profile | opulation was using producti | determined by identifyin | g the vehicles with the affected ide of the recall population have |
| Production Dates : | AUG 05, 201 | l 6 - FEB 18, 20 | 22 | |
| VIN Range 1: | Begin : | NR | End: NR | ☐ Not sequential |
| Vehicle 21: | 2021-2021 | Mercedes-Ben | z AMG GLA35 | |
| Vehicle Type : | LIGHT VEHI | ICLES | | |
| Body Style : | SUV | | | |
| Power Train : | GAS | | | |
| Descriptive Information : | The recall p SIM profile | opulation was using producti | determined by identifyin | g the vehicles with the affected ide of the recall population have cording to specifications. |
| Production Dates : | AUG 05, 201 | l 6 - FEB 18, 20 | 22 | |
| | • | NR | End: NR | Not sequential |

| Vehicle 22 : Vehicle Type : | 2020-2021 M LIGHT VEHIO | | z GLB250 | | |
|---|---|---|---|--------------------------------------|---|
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall po SIM profile u | pulation was sing production | determined on records. V | by identifying t /ehicles outside | he vehicles with the affected e of the recall population have ding to specifications. |
| Production Dates : | AUG 05, 2010 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 23 : Vehicle Type : Body Style : Power Train : | SUV | | z AMG GLB3 | 5 | |
| Descriptive Information : | The recall po SIM profile u the communi | pulation was sing productio ication modul | determined on records. V e's SIM card | by identifying t /ehicles outside | he vehicles with the affected e of the recall population have ding to specifications. |
| Production Dates : | | | | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 24 : | 2018-2021 M | lercedes-Benz | z AMG GLS63 | 3 | |
| Vehicle Type : | | CLES | | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | The recall po SIM profile u | pulation was sing producti | determined on records. V | by identifying t /ehicles outside | he vehicles with the affected e of the recall population have ding to specifications. |
| Production Dates : | AUG 05, 2010 | 6 - FEB 18, 202 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| | | | | | |

| Vehicle 25 : | 2019-2019 M | lercedes-Ben | z GLE400 | | |
|---------------------------|----------------------------------|-------------------------------|-----------------------------|-----------------------------------|---|
| Vehicle Type : | | | | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | | nz 2019 CI F | -Class 5636 | vehicles | |
| bescriptive mormation. | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | □ Not sequential |
| Vehicle 26: | 2019-2020 M | lercedes-Ben | z GLC350 | | |
| Vehicle Type : | LIGHT VEHIC | LES | | | |
| Body Style : | SUV | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | □ Not sequential |
| Vehicle 27: | 2019-2021 M | lercedes-Ben | z AMG GLC4: | 3 | |
| Vehicle Type : | LIGHT VEHIC | LES | | | |
| Body Style : | SUV | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | hicles. g the vehicles with the affected de of the recall population have ording to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| VIN Range 1: | Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle 28: | 2019-2021 M | lercedes-Ben | z AMG GLC63 | 3 | |
| Vehicle Type : | | LES | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile us | pulation was sing producti | determined on records. V | by identifying /ehicles outsio | chicles. If the vehicles with the affected the of the recall population have prding to specifications. |
| Production Dates : | AUG 05, 2016 | 6 - FEB 18, 20 | 22 | | |
| | | | End : | | Not sequential |

| Vehicle Type : Body Style : | 2013-2021 Me | rcedes-Benz AM | G GT | | |
|--------------------------------|-------------------------------------|--------------------------------------|-----------------------|---|---------------------|
| | LIGHT VEHICL | ES | | | |
| Doug Digit . | 2-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popu SIM profile usin | ulation was deteng production re | rmined k ecords. V | iss 132 vehicles by identifying the vehicles ehicles outside of the reca software according to spe | all population have |
| Production Dates : | AUG 05, 2016 - | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | □ Not sequential |
| Vehicle 30: | 2018-2022 Me | rcedes-Benz GL | E350 | | |
| Vehicle Type : | LIGHT VEHICL | ES | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popu SIM profile usin | ulation was dete ng production re | rmined b ecords. V | 10634 vehicles. by identifying the vehicles ehicles outside of the reca software according to spe | all population have |
| Production Dates : | AUG 05, 2016 - | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequentia |
| Vehicle 31 : | 2019-2019 Me | rcedes-Benz AM | G GLE43 | | |
| Vehicle Type : | LIGHT VEHICL | ES | | | |
| Body Style : | SUV | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popu SIM profile usin | ulation was deteng production re | rmined k ecords. V | 099 vehicles. by identifying the vehicles ehicles outside of the reca software according to spe | all population have |
| Production Dates : | AUG 05, 2016 - | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequential |

| Vehicle 32 : | 2020-2022 Me | ercedes-Benz GI | .E450 | | |
|---------------------------|-----------------------------------|-------------------------------------|----------------------|---|-----------------------|
| Vehicle Type : | LIGHT VEHICL | .ES | | | |
| Body Style : | SUV | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile usi | ulation was det ing production i | ermined ecords. V | 1802 vehicles. by identifying the vehic Vehicles outside of the re software according to s | ecall population have |
| Production Dates : | AUG 05, 2016 | - FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | □ Not sequential |
| Vehicle 33 : | 2021-2021 Me | ercedes-Benz Al | MG GTBS | | |
| • • | LIGHT VEHICL | LES | | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | The recall pop SIM profile usi | ulation was det ing production i | ermined ecords. V | by identifying the vehic Vehicles outside of the re software according to s | ecall population have |
| Production Dates : | AUG 05, 2016 | - FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | □ Not sequential |
| Vehicle 34 : | 2019-2021 Me | ercedes-Benz Al | MG GLE6 | 3 | |
| Vehicle Type : | LIGHT VEHICL | LES | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall pop SIM profile usi | ulation was det ing production 1 | ermined ecords. V | Class 1446 vehicles. by identifying the vehic Vehicles outside of the re software according to s | ecall population have |
| | AUG 05, 2016 | - FEB 18, 2022 | | | |
| Production Dates : | Begin : | NR | End : | ND | Not sequential |

| Vehicle 35 : | 2019-2021 Mer | cedes-Benz AM | G GTA | | |
|-------------------------------------|--|--|--------------------------------|--|--------------------|
| | LIGHT VEHICLE | | uum | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | The recall popul SIM profile usin | lation was deter g production re | rmined cords. V | ass 189 vehicles by identifying the vehicles /ehicles outside of the reca software according to spe | ll population have |
| Production Dates : | AUG 05, 2016 - I | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequential |
| | GAS Mercedes-Benz The recall popul SIM profile usin | S 2021-2022 AM lation was deter g production re | IG GLE-(rmined cords. V | Class 1079 vehicles. by identifying the vehicles /ehicles outside of the reca | ll population have |
| Draduction Datas | | | IM card | software according to spe | cifications. |
| Production Dates : VIN Range 1 : | | NR | End : | NP | Not sequential |
| viiv kunge 11. | Degin : | | Liiu . | | |
| Vehicle 37: | 2019-2020 Mer | cedes-Benz AM | G GTC | | |
| Vehicle Type : | LIGHT VEHICLE | S | | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | The recall popul SIM profile usin | lation was deter g production re | rmined cords. V | ass 192 vehicles by identifying the vehicles /ehicles outside of the reca software according to spe | ll population have |
| Production Dates : | AUG 05, 2016 - I | FEB 18, 2022 | | | |
| | Begin : | NR | End : | NR | Not sequential |

| | The recall po SIM profile u the commun s : AUG 05, 201 | pulation was o sing productio ication module | determined on records. V e's SIM card | by identifying /ehicles outsic | les g the vehicles with the affected de of the recall population have prding to specifications. |
|---------------------------------------|---|--|---|-----------------------------------|--|
| VIN Range Vehicle 3 Vehicle Typ | 1 : Begin : | | 22 | | |
| Vehicle 3 Vehicle Typ | 0 | NR | | | |
| Vehicle Typ | 9: 2020-2021 M | | End : | NR | ☐ Not sequential |
| Power Trai | | | GLE580 | | |
| Descriptive Informatio | The recall po SIM profile u | pulation was o sing production | letermined on records. V | by identifying /ehicles outsic | the vehicles with the affected de of the recall population have ording to specifications. |
| Production Date | s: AUG 05, 201 | 6 - FEB 18, 202 | | | |
| VIN Range | 1 : Begin : | NR | End : | NR | ☐ Not sequential |
| Vehicle Typ | 0: 2019-2020 M e: LIGHT VEHIO e: 2-DOOR n: GAS | | AMG GTR | | |
| Descriptive Informatio | The recall po SIM profile u | pulation was o sing production | determined on records. V | by identifying /ehicles outsic | les g the vehicles with the affected de of the recall population have ording to specifications. |
| Production Date | s: AUG 05, 201 | 6 - FEB 18, 202 | 22 | | |
| VIN Range | 1 : Begin : | NR | End : | NR | ☐ Not sequential |

| Body Style : Power Train : | | | | | |
|-------------------------------|--|--------------------------------------|----------------------------|---|-----------------------|
| Descriptive Information : | Mercedes-Ben The recall pop SIM profile us | oulation was det ing production i | ermined by records. Veh | hicles identifying the vehicl icles outside of the re ftware according to s | ecall population have |
| Production Dates : | AUG 05, 2016 | - FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End: N | R | □ Not sequential |
| | LIGHT VEHICI 4-DOOR | ercedes-Benz S4 LES | 50 | | |
| Descriptive Information : | The recall pop SIM profile us | oulation was det ing production i | ermined by records. Veh | ehicles identifying the vehicl icles outside of the re ftware according to s | ecall population have |
| Production Dates : | | | | | |
| VIN Range 1: | Begin : | NR | End: N | R | ☐ Not sequential |
| | LIGHT VEHICI SUV | ercedes-Benz GI LES | _S450 | | |
| Descriptive Information : | The recall pop SIM profile us | oulation was det ing production i | ermined by records. Veh | 530 vehicles. identifying the vehicl icles outside of the re ftware according to s | ecall population have |
| Production Dates : | | | | D | |
| VIN Range 1: | Begin : | NR | End: N | R | ☐ Not sequential |

| vennere II. | 2019-2019 Merc | edes-Benz GLS | 550 | | |
|--------------------------------|--|------------------------------------|-------------------|--|--------------------|
| Vehicle Type : | LIGHT VEHICLES | | 000 | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | Mercedes-Benz | 2019 GLS-Clas | s 2148 | vehicles | |
| 2.550.190.101.1101.1101.1101.1 | The recall popula SIM profile using | ation was deter g production re | mined cords. V | by identifying the vehicles /ehicles outside of the reca software according to spec | ll population have |
| Production Dates : | AUG 05, 2016 - F | EB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End: | NR | □ Not sequential |
| Vehicle 45 : | 2021-2021 Merc | cedes-Benz S50 | 0 | | |
| Vehicle Type : | LIGHT VEHICLES | S | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | | | | | |
| | SIM profile using | g production re | cords. V | by identifying the vehicles /ehicles outside of the reca software according to spec | ll population have |
| Production Dates : | AUG 05, 2016 - F | EB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequential |
| Vehicle 46: | 2019-2020 Merc | cedes-Benz S56 | 0 | | |
| Vehicle Type : | LIGHT VEHICLES | S | | | |
| Body Style : | 4-DOOR | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popula SIM profile using | ation was deter g production re | mined cords. V | '9 vehicles by identifying the vehicles /ehicles outside of the reca software according to spec | ll population have |
| Production Dates : | AUG 05, 2016 - F | EB 18, 2022 | | | |
| | Begin : | NR | End : | NR | Not sequential |

| Vehicle 47 | 2021-2021 M | ercedes-Benz S | 580 | |
|--|--|------------------------------------|--|---|
| Vehicle Type : | | | 000 | |
| Body Style : | | | | |
| Power Train : | | | | |
| Descriptive Information : | The recall pop SIM profile us | oulation was de sing production | termined by identifyi records. Vehicles out | ng the vehicles with the affected side of the recall population have ccording to specifications. |
| Production Dates : | AUG 05, 2016 | - FEB 18, 2022 | | |
| VIN Range 1: | Begin : | NR | End: NR | ☐ Not sequential |
| Vehicle 48 : Vehicle Type : Body Style : Power Train : | LIGHT VEHIC SUV | ercedes-Benz G LES | LS580 | |
| Descriptive Information : | The recall pop SIM profile us | oulation was de sing production | termined by identifyi records. Vehicles out | es. ng the vehicles with the affected side of the recall population have ecording to specifications. |
| Production Dates : | AUG 05, 2016 | - FEB 18, 2022 | | |
| VIN Range 1: | Begin : | NR | End: NR | ☐ Not sequential |
| Vehicle 49 : Vehicle Type : Body Style : Power Train : Descriptive Information : | LIGHT VEHIC 2-DOOR GAS Mercedes-Ber | nz 2019-2021 A | MG S-Class 213 vehic | |
| | SIM profile us | ing production | records. Vehicles out | ng the vehicles with the affected side of the recall population have ccording to specifications. |
| Production Dates : | AUG 05, 2016 | - FEB 18, 2022 | | |
| VIN Range 1: | Begin : | NR | End: NR | ☐ Not sequential |

| Vehicle 50: | 2021-2021 Merc | edes-Benz GLS | 600 | | |
|--------------------------------|--|-------------------------------------|-------------------|--|---------------------|
| Vehicle Type : | LIGHT VEHICLES | S | | | |
| Body Style : | SUV | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popula SIM profile using | ation was deter g production ree | mined cords. V | chicles. by identifying the vehicles /ehicles outside of the reca software according to spe | Ill population have |
| Production Dates : | AUG 05, 2016 - F | EB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequential |
| Vehicle 51: | 2019-2020 Merc | edes-Benz S65 | 0 | | |
| Vehicle Type : | LIGHT VEHICLES | S | | | |
| Body Style : | | | | | |
| Power Train : | | | | | |
| Descriptive Information : | The recall popula SIM profile using | ation was deter g production ree | mined cords. V | by identifying the vehicles Vehicles outside of the reca software according to spe | all population have |
| Production Dates : | AUG 05, 2016 - F | EB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequential |
| Vehicle Type : Body Style : | | | G S65 | | |
| Power Train : | | | | | |
| Descriptive Information : | The recall popula SIM profile using | ation was deter g production ree | mined cords. V | is 24 vehicles by identifying the vehicles /ehicles outside of the reca software according to spe | Ill population have |
| | | EB 18, 2022 | | | |
| Production Dates : | AUG 05, 2016 - F | | | NR | |

| | 2019-2020 M LIGHT VEHIC 2-DOOR | | SL450 | | |
|---------------------------|--------------------------------------|----------------------------------|-----------------------------|-----------------------------------|--|
| Power Train : | | | | | |
| Descriptive Information : | The recall pop SIM profile us | oulation was o ing productio | letermined on records. V | by identifying /ehicles outsid | the vehicles with the affected le of the recall population have rding to specifications. |
| Production Dates : | AUG 05, 2016 | - FEB 18, 202 | 2 | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequentia |
| | | | SL550 | | |
| Descriptive Information : | The recall pop SIM profile us | oulation was o sing productio | letermined on records. V | by identifying Vehicles outsid | the vehicles with the affected le of the recall population have rding to specifications. |
| Production Dates : | AUG 05, 2016 | - FEB 18, 202 | 2 | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequentia |
| | | | AMG SL63 | | |
| Descriptive Information : | The recall pop SIM profile us | oulation was o sing productio | letermined on records. V | by identifying /ehicles outsid | the vehicles with the affected le of the recall population have rding to specifications. |
| Production Dates : | AUG 05, 2016 | - FEB 18, 202 | 2 | | |
| VIN Range 1: | Begin : | NR | End : | NR | Not sequentia |
| | | | | | |

| Vehicle 56: | 2019-2020 Mer | cedes-Benz SLC | 2300 | | |
|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------|--|--------------------|
| • • | LIGHT VEHICLE | ES | | | |
| Body Style : | | | | | |
| Power Train : | | 2010 2020 51 0 | | 59h:.l | |
| Descriptive Information : | The recall popu SIM profile usin | lation was deten g production re | rmined by ecords. Ve | y identifying the vehicles hicles outside of the reca oftware according to spec | ll population have |
| Production Dates : | AUG 05, 2016 -] | FEB 18, 2022 | | | |
| VIN Range 1: | Begin : | NR | End: N | NR | ☐ Not sequentia |
| Vehicle 57: | 2019-2020 Mer | cedes-Benz AM | G SLC43 | | |
| Vehicle Type : | LIGHT VEHICLE | ËS | | | |
| Body Style : | | | | | |
| Power Train : | GAS | | | | |
| Descriptive Information : | The recall popu SIM profile usin | lation was deten g production re | rmined by ecords. Ve | ss 834 vehicles y identifying the vehicles hicles outside of the reca oftware according to spec | ll population have |
| Production Dates : VIN Range 1 : | | FEB 18, 2022 NR | End: N | ١R | Not sequentia |
| Vehicle 58 : | 2019-2021 Mer | cedes-Benz AM | G E53 | | |
| | LIGHT VEHICLE | ËS | | | |
| Body Style : | | | | | |
| Power Train : | | 0040 0004 11 | | 4774 1.1 | |
| Descriptive Information : | The recall popu SIM profile usin | lation was deten g production re | rmined by ecords. Ve | y identifying the vehicles hicles outside of the reca oftware according to spec | ll population have |
| Production Dates : | AUG 05, 2016 -] | FEB 18, 2022 | | | |
| VIN Dongo 1 . | Begin : | NR | End: N | NR | Not sequentia |

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| Vehicle 50 · 90 | 19-2021 Mercedes-Ben | Z AMG GT | | | |
|---|--|--|--|--|--|
| Vehicle Type : LI | | | | | |
| Body Style : 4-1 | | | | | |
| Power Train : GA | | | | | |
| SII the | e recall population was A profile using producti | determined by identifying ion records. Vehicles outsid le's SIM card software acco | the vehicles with the affected e of the recall population have | | |
| VIN Range 1: Beg | in : NR | End: NR | ☐ Not sequential | | |
| Description of Defect : Description of the Defect : | | MBAG"), the manufacturer o | of Mercedes-Benz vehicles, ') 2017-2022 CLA-Class, GLA- | | |
| | Class, GLE-/GLS-Class, Class, SL-Class, , GLC-C Coupe, GLB-Class G-Cla (117, 118, 156, 166, 16 253, 257, 290, 292, 29 | SLC-Class, A-Class, AMG GT class, CLS-Class , AMG GT 4- ass vehicles 67, 172, 177, 190, 205, 213, | -Class, C-Class, E-Class, S- | | |
| FMVSS 1 : FMVSS 2 : | NR NR | | | | |
| Description of the Safety Risk : | connection with a most the automatic eCall fur may preclude or delay | oile phone network. In this o | case, the manual as well as le. Therefore, the condition esponders. This might | | |
| - | Due to an interaction between a SIM card security mechanism and the affected SIM profile, the SIM card software might inadvertently become disabled. | | | | |
| Identification of Any Warning that can Occur : | | eive a warning due to the n | ature of the failure | | |
| Involved Components : | | | | | |
| Component Name 1 : S | W communication mod | ule | | | |
| Component Description : S | W communication mod | ule | | | |
| Component Part Number : A | 2139023009 | | | | |

| Component Name 2 : | SW communication module |
|-------------------------|-------------------------|
| • | SW communication module |
| Component Part Number : | |
| r | |
| | |
| | SW communication module |
| | SW communication module |
| Component Part Number : | A2139024122 |
| | |
| Component Name 4 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229027413 |
| | |
| Component Name 5: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A1779021200 |
| | |
| Component Name 6: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229027712 |
| | |
| Component Name 7: | SW communication module |
| 1 | SW communication module |
| Component Part Number : | |
| • | |
| Component Name 8 · | SW communication module |
| - | SW communication module |
| Component Part Number : | |
| ponone i ul e reamber i | |

| Component Name 9: | SW communication module |
|-------------------------|-------------------------|
| Component Description : | SW communication module |
| Component Part Number : | A2479026100 |
| | |
| Component Name 10: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479026600 |
| | |
| Component Name 11: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229022118 |
| | |
| Component Name 12 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A1779024806 |
| | |
| Component Name 13: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229027218 |
| | |
| Component Name 14: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479029901 |
| | |
| Component Name 15 : | SW communication module |
| Component Description : | SW communication module |
| | A2229026619 |

| Component Name 16 : | SW communication module |
|--------------------------|-------------------------|
| Component Description : | SW communication module |
| Component Part Number : | A2229026719 |
| | |
| Component Name 17: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479026702 |
| | |
| Component Name 18: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479028701 |
| | |
| Component Name 19: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229027718 |
| | |
| - | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479021903 |
| Common of New Of | |
| • | SW communication module |
| | SW communication module |
| Component Part Number : | AZZZ90Z9819 |
| Component Name 22 : | SW communication module |
| • | SW communication module |
| Component Descrimination | |

| Component Name 23 : | SW communication module |
|--------------------------------|-------------------------|
| Component Description : | SW communication module |
| Component Part Number : | A2479027803 |
| | |
| Component Name 24 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479029301 |
| | |
| Component Name 25 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479022704 |
| | |
| Component Name 26 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229029020 |
| | |
| Component Name 27 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229029220 |
| | |
| | SW communication module |
| | SW communication module |
| Component Part Number : | A2479021108 |
| Component Name 20 | SW communication module |
| • | SW communication module |
| | SW communication module |
| Component Part Number : | A4449041041 |

| Component Name 30 : | SW communication module |
|-------------------------|-------------------------|
| Component Description : | SW communication module |
| Component Part Number : | A2479020809 |
| Component Name 31 : | SW communication module |
| • | SW communication module |
| Component Part Number : | |
| Component Name 22. | SW communication module |
| - | SW communication module |
| | SW communication module |
| Component Part Number : | A2229022621 |
| | |
| Component Name 33 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2479023512 |
| Component Name 34 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2229024021 |
| Component Name 35 : | SW communication module |
| 1 | SW communication module |
| | |
| Component Part Number : | A&4730&0313 |
| Component Name 36 : | SW communication module |
| Component Description : | SW communication module |
| - | A2239027800 |

| Component Name 37 : | SW communication module |
|--------------------------------|-------------------------|
| Component Description : | SW communication module |
| Component Part Number : | A2239023307 |
| | |
| Component Name 38 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239026409 |
| | |
| Component Name 39 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239028410 |
| | |
| Component Name 40: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239022516 |
| | |
| Component Name 41 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239021917 |
| | |
| Component Name 42 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239020419 |
| | |
| Component Name 43: | SW communication module |
| Component Description : | SW communication module |
| 1 1 | A2239020719 |

| - | SW communication module SW communication module A2239022725 SW communication module |
|-------------------------|--|
| | A2239022725 |
| Component Part Number : | |
| | SW communication module |
| | SW communication module |
| Component Name 45 : | |
| Component Description : | SW communication module |
| Component Part Number : | A2239020010 |
| | |
| Component Name 46 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239024719 |
| | |
| Component Name 47: | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239027004 |
| | |
| Component Name 48 : | SW communication module |
| Component Description : | SW communication module |
| Component Part Number : | A2239027407 |
| | |
| 1 | SW communication module |
| • • | SW communication module |
| Component Part Number : | A2479021803 |
| | |
| | |

Supplier Identification :

Component Manufacturer

Name :IDEMIA SASAddress :2 Place Samuel de Champlain

Courbevoie Foreign States 92400

Country: France

Chronology :

In February 2020, MBAG received a first isolated field complaint (outside US) regarding a disabled SIM card, in which the customer experienced issues with the Mercedes Me Connect functions. With the receipt of additional field complaints in the following months an investigation was launched together with the supplier of the communication module. In September 2020, the sub supplier of the SIM card was able to confirm that a triggered security mechanism was the root cause of the disabled SIM cards. Following this, the investigation focused on identifying what triggered the security mechanism. From May 2021, the SIM Card supplier focused on SIM cards for North America with a specific SIM software and performed extensive tests. In September 2021, the supplier was able to narrow down the root cause to the behavior of a specific SIM software based on tests and field data. In the following month, the root cause was confirmed and an extensive analysis regarding potential effects was initiated and performed until February 2022. In March 2022, MBAG identified potentially affected vehicles with the affected SIM software.

On May 13, 2022, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

MBAG is currently aware of 191 field reports in the US that are related to this issue that were received from May 6, 2020 to May 16, 2022

MBAG has not received any reports of crashes, injuries, or property damage, associated with this issue.

Description of Remedy :

| Description of Remedy Program : | : The supplier of the SIM card will update the SIM software of the communication modules on the affected vehicles. This update is planned to be performed over-the-air ("OTA"). If the over-the-air update cannot be successfully completed, the customer will be notified and advised to visit an authorized dealer to have the update performed. | | |
|--|---|--|--|
| | pre-notice reimbursement to | 1 (e), MBUSA plans to provide notice about owners since the involved vehicles would ject to the condition described. | |
| How Remedy Component Differs | s The communication module's SIM card software | | |
| from Recalled Component : | | | |
| 1 | SW communication module | A2139023009 | |
| | SW communication module | A2139026917 | |
| | SW communication module | A2139024122 | |
| | SW communication module | A2229027413 | |
| | SW communication module | A1779021200 | |
| | SW communication module | A2229027712 | |
| The information contained in this report was submitted pursuant to 49 CFR §573 | | | |

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| | SW communication module | A2229023217 |
|---------------------------|--------------------------------|--|
| | SW communication module | A2229026318 |
| | SW communication module | A2479026100 |
| | SW communication module | A2479026600 |
| | SW communication module | A2229022118 |
| | SW communication module | A1779024806 |
| | SW communication module | A2229027218 |
| | SW communication module | A2479029901 |
| | SW communication module | A2229026619 |
| | SW communication module | A2229026719 |
| | SW communication module | A2479026702 |
| | SW communication module | A2479028701 |
| | SW communication module | A2229027718 |
| | SW communication module | A2479021803 |
| | SW communication module | A2479021903 |
| | SW communication module | A2229029819 |
| | SW communication module | A2479025603 |
| | SW communication module | A2479027803 |
| | SW communication module | A2479029301 |
| | SW communication module | A2479022704 |
| | SW communication module | A2229029020 |
| | SW communication module | A2229029220 |
| | SW communication module | A2479021108 |
| | SW communication module | A2229021021 |
| | SW communication module | A2479020809 |
| | SW communication module | A2479025009 |
| | SW communication module | A2229022621 |
| | SW communication module | A2479023512 |
| | SW communication module | A2229024021 |
| | SW communication module | A2479026513 |
| | SW communication module | A2239027800 |
| | SW communication module | A2239023307 |
| | SW communication module | A2239026409 |
| | SW communication module | A2239028410 |
| | SW communication module | A2239022516 |
| | SW communication module | A2239021917 |
| | SW communication module | A2239020419 |
| | SW communication module | A2239020719 |
| | SW communication module | A2239022725 |
| | SW communication module | A2239020010 |
| | SW communication module | A2239024719 |
| | SW communication module | A2239027004 |
| | SW communication module | A2239027407 |
| low/When Recall Condition | A change in the SIM profile at | our supplier ensures that this issue can |

Identify How/When Recall Condition
was Corrected in Production :A change in the SIM profile at our supplier ensures that this issue can no
longer occur from February 21, 2022 onwards.

Recall Schedule :

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| Description of Recall Schedule : | Dealers will be notified of the pending voluntary recall campaign on May 27, 2022.Owners will be notified of the voluntary recall campaign before July 19, 2022 A copy of all communications will be provided when available. |
|------------------------------------|--|
| Planned Dealer Notification Date : | MAY 27, 2022 - NR |
| Planned Owner Notification Date : | JUL 19, 2022 - NR |

* NR - Not Reported